

**ORDER of the Medical Officer of Health
under Section 22
Health Protection and Promotion Act
R.S.O., 1990 Chapter H. 7**

Cornwall, April 3, 2020

THIS ORDER IS DIRECTED TO THE OWNERS, OPERATORS, OCCUPIERS AND ADMINISTRATORS OF SUPERMARKETS AND GROCERY STORES; CONVENIENCE STORES; DISCOUNT AND BIG BOX RETAILERS SELLING GROCERIES; BEER AND WINE AND LIQUOR STORES; AND PHARMACIES LOCATED IN THE UNITED COUNTIES OF STORMONT, DUNDAS & GLENGARRY; THE UNITED COUNTIES OF PRESCOTT-RUSSELL; AND THE CITY OF CORNWALL (HEREINAFTER “THE BUSINESSES”)

WHEREAS the World Health Organization has declared a public health emergency as a result of the 2019 Novel Coronavirus declared pandemic;

WHEREAS the Province of Ontario has declared an emergency pursuant to the *Emergency Management and Civil Protection Act*, R.S.O. 1990, c. E.9, (the “EMCPA”) as a result of the 2019 Novel Coronavirus pandemic;

WHEREAS despite being listed as an essential business pursuant to the EMCPA (ORDER UNDER SUBSECTION 7.0.2 (4) — CLOSURE OF PLACES OF NON-ESSENTIAL BUSINESSES), the Businesses must take reasonable steps to stop the spread of COVID-19;

WHEREAS the Medical Officer of Health of the Eastern Ontario Health Unit, is of the opinion, upon reasonable and probable grounds, that:

- (a) There is an immediate risk of an outbreak of COVID-19 in the area served by the Eastern Ontario Health Unit;
- (b) COVID-19 presents a risk to the health of persons in the area served by the Eastern Ontario Health Unit; and
- (c) the requirements specified in this Order are necessary in order to decrease or eliminate the risk to health presented by COVID-19;

WHEREAS the *Health Protection and Promotion Act*, R.S.O. 1990, c. H.7 (the “HPPA”) provides that an order may be directed to a class of persons; and

WHEREAS the Medical Officer of Health is of the opinion that delivery of notice of this Order to each member of a class of persons is likely to cause a delay that could significantly increase the risk to the health of any person;

NOW THEREFORE, I, Dr Paul Roumeliotis, Medical Officer of Health of the Eastern Ontario Health Unit, order you to take the following actions, **effective 11:59PM on April 3, 2020:**

Ensure Crowd Control:

- Assign an employee at the front door for crowd and flow control;
- Assign an employee to monitor the parking lot;
- Stagger the number of people entering the premises at the same time to respect physical distancing;
- Ask clients to not stop in front of the cash register but to circulate to the end of the conveyor belt;
- Design a shopping flow in the whole premises: every aisle in the premises must become a one-way with directions marked with an arrow taped to the floor;
- Reduce the lines and grouping at the cash registers by having clients line up behind 6ft tape markings on the floor and have an employee send clients to cashiers as they become available; and
- Place tape with 6ft markers in front of service counters (e.g. meat/deli counters, bakery, customer service, etc.).

Implement Hygiene/Disinfectant Procedures:

- Sanitize shopping carts and baskets between customers;
- Provide portable hand washing stations for clients (sink with water, soap and paper towel or 70% alcohol hand sanitizer) at the entrance to the premises;
- Provide plexiglass dividers at cashiers or any other service that requires a staff to be close to the client (e.g. deli); and
- Often disinfect high traffic areas such as door handles, phones, switches, etc.; and
- Either use tapping when paying by card or establish a protocol to sanitize the keypad.

Implement Other Measures:

- Limit the number of items per customer for any product in the premises to prevent hoarding;
- Provide signage at the entrance and throughout the premises to remind customer of the importance of physical distancing;
- Remove all loose items at the takeout concessions such as stirring sticks, straws and napkins and have them dispensed only by food handlers;
- Do not allow the staff to handle used and multiple use shopping bags or any similar items; and
- Consider using only 1 cashier for cash payments.

Screen and Train your Employees:

- Screen employees for COVID-19 symptoms when they come to work; sick staff must be sent home and
- Offer training to staff:
 - Ensure they wash their hands often with soap and water for at least 20 seconds each time;
 - If they handle money, ensure they wash their hands;
 - If you require that they use gloves, advise them not to touch their face and head; and
 - Remind them to cough or sneeze into the bend of your arm.

This Order comes into effect on the time/date indicated above and will remain in effect until further notice.

Every person to whom this Order is directed is entitled to a hearing by the Health Services Review and Appeal Board (the “**Board**”) if the person mails or delivers to the Medical Officer of Health and to the Board, within fifteen days after a copy of the order is served on the person, notice in writing requiring a hearing. Notice to the Medical Officer of Health shall be mailed or delivered to: Dr. Paul Roumeliotis, Eastern Ontario Health Unit, 1000 Pitt Street, Cornwall, Ontario, K6J 5T1. Notice to the Board shall be mailed or delivered to: Health Services Review and Appeal Board, 151 Bloor Street West, 9th Floor, Toronto, Ontario, M5S 2T5 (telephone: 416-327-8512). Be advised that although a hearing may be requested, this Order takes effect immediately.

Inquiries regarding this Order shall be directed to the Eastern Ontario Health Unit at 613-933-1375, ext. 1201, or by fax at 613-938-9707.

Failure to comply with this Order is an offence to which you are liable on conviction to a fine of not more than \$5000.00 for an individual or \$25,000.00 for a corporation for every day or part of a day on which the offence occurs or continues.



Dr. Paul Roumeliotis
Medical Officer of Health
Eastern Ontario Health Unit