

**ORDER of the Medical Officer of Health
under Section 22
Health Protection and Promotion Act
R.S.O., 1990 Chapter H. 7**

Cornwall, April 29, 2020

THIS ORDER IS DIRECTED TO THE OWNERS, OPERATORS, OCCUPIERS AND ADMINISTRATORS OF FOLLOWING WORKPLACES LOCATED IN THE UNITED COUNTIES OF STORMONT, DUNDAS & GLENGARRY; THE UNITED COUNTIES OF PRESCOTT-RUSSELL; AND THE CITY OF CORNWALL (HEREINAFTER “THE BUSINESSES”):

1. ALL BUSINESSES THAT PROVIDE CURB SIDE PICK-UP AS AN ALTERNATIVE METHOD OF SALE

WHEREAS the World Health Organization has declared a public health emergency as a result of the 2019 Novel Coronavirus declared pandemic (“**COVID-19**”)

WHEREAS the Province of Ontario has declared an emergency pursuant to the *Emergency Management and Civil Protection Act*, R.S.O. 1990, c. E.9, (the “**EMCPA**”) as a result of the 2019 Novel Coronavirus pandemic;

WHEREAS despite being listed as an essential business (services restricted to alternative methods of sale except in exceptional circumstances) pursuant to the EMCPA (ORDER UNDER SUBSECTION 7.0.2 (4) — CLOSURE OF PLACES OF NON-ESSENTIAL BUSINESSES), the Businesses must take reasonable steps to stop the spread of COVID-19;

WHEREAS the Medical Officer of Health of the Eastern Ontario Health Unit, is of the opinion, upon reasonable and probable grounds, that:

- (a) There is an immediate risk of an outbreak of COVID-19 in the area served by the Eastern Ontario Health Unit;
- (b) COVID-19 presents a risk to the health of persons in the area served by the Eastern Ontario Health Unit; and
- (c) the requirements specified in this Order are necessary in order to decrease or eliminate the risk to health presented by COVID-19;

WHEREAS the *Health Protection and Promotion Act*, R.S.O. 1990, c. H.7 provides that an order may be directed to a class of persons; and

WHEREAS the Medical Officer of Health is of the opinion that delivery of notice of this Order to each member of a class of persons is likely to cause a delay that could significantly increase the risk to the health of any person;

NOW THEREFORE, I, Dr Paul Roumeliotis, Medical Officer of Health of the Eastern Ontario Health Unit, order you to take the following actions **effective 11:59PM on April 29, 2020:**

Ensure Crowd Control:

- If applicable, designate an employee to control the flow of customers, ensure physical distancing and discourage patrons from congregating;
- Inform customers that pick-ups must be done by no more than one person;
- When possible, customers are to stay in their vehicles until it is their turn to be serviced;
- Stagger the number of people entering the pick-up area to respect physical distancing;
- Orders should be placed online or by telephone and be paid for in advance using credit/debit card;
- If card transactions are not possible, cash transactions can be accepted provided the transaction time is limited and cashier uses hand sanitizer immediately after handling money, otherwise there must be no contact between employees and customers.

Implement Hygiene/Disinfectant Procedures:

- Provide employees (including those working at curb side) access to hand washing sink with soap and water or alcohol-based hand sanitizer at all times;
- Employees must always practice physical distancing; and
- Packages, and the area where the packages are prepared, must be clean and sanitized.

Screen and Train your Employees:

- At the beginning of each workday or shift:
 - screen employees for COVID-19 symptoms, including the symptoms listed at <https://eohu.ca/en/covid/symptoms-and-treatment> (Note: this site should be consulted on a weekly basis for any updates);
 - employees who are sick or who have any COVID-19 symptoms must be sent home immediately;
- Employees who are sick or who have had any COVID-19 symptoms as outlined above shall not be allowed to return to work until 14 days after onset of symptoms or as directed by public health or with written confirmation from a doctor;
- Offer training to employees:
 - Ensure they wash their hands often with soap and water for at least 20 seconds each time;
 - If you require that they use gloves, advise them not to touch their face and head; and
 - Remind employees to cough or sneeze into the bend of their arm.

Implement Other Measures:

- Provide signage as needed to remind customers of the importance of physical distancing and public health measures; and
- Follow the *Occupational Health and Safety Act*, R.S.O. 1990, c. O.1, and its regulations.

This Order comes into effect on the date/time indicated above and will remain in effect until further notice.

Every person to whom this Order is directed is entitled to a hearing by the Health Services Review and Appeal Board (the “**Board**”) if the person mails or delivers to the Medical Officer of Health and to the Board, within fifteen days after a copy of the order is served on the person, notice in writing requiring a hearing. Notice to the Medical Officer of Health shall be mailed or delivered to: Dr. Paul Roumeliotis, Eastern Ontario Health Unit, 1000 Pitt Street, Cornwall, Ontario, K6J 5T1. Notice to the Board shall be mailed or delivered to: Health Services Review and Appeal Board, 151 Bloor Street West, 9th Floor, Toronto, Ontario, M5S 2T5 (telephone: 416-327-8512). Be advised that although a hearing may be requested, this Order takes effect immediately.

Inquiries regarding this Order shall be directed to the Eastern Ontario Health Unit at 613-933-1375, ext. 1201, or by fax at 613-938-9707.

Failure to comply with this Order is an offence to which you are liable on conviction to a fine of not more than \$5000.00 for an individual or \$25,000.00 for a corporation for every day or part of a day on which the offence occurs or continues.



Dr. Paul Roumeliotis
Medical Officer of Health
Eastern Ontario Health Unit