

**ORDER of the Medical Officer of Health  
under Section 22  
*Health Protection and Promotion Act*  
R.S.O., 1990 Chapter H. 7**

Cornwall, April 29, 2020

**THIS ORDER IS DIRECTED TO THE OWNERS, OPERATORS, OCCUPIERS AND ADMINISTRATORS OF FOLLOWING WORKPLACES LOCATED IN THE UNITED COUNTIES OF STORMONT, DUNDAS & GLENGARRY; THE UNITED COUNTIES OF PRESCOTT-RUSSELL; AND THE CITY OF CORNWALL (HEREINAFTER “THE BUSINESSES”):**

**1. ALL RESTAURANTS THAT PROVIDE DRIVE-THROUGH SERVICES**

**WHEREAS** the World Health Organization has declared a public health emergency as a result of the 2019 Novel Coronavirus declared pandemic (“**COVID-19**”)

**WHEREAS** the Province of Ontario has declared an emergency pursuant to the *Emergency Management and Civil Protection Act*, R.S.O. 1990, c. E.9, (the “**EMCPA**”) as a result of the 2019 Novel Coronavirus pandemic;

**WHEREAS** despite being listed as an essential business pursuant to the EMCPA (ORDER UNDER SUBSECTION 7.0.2 (4) — CLOSURE OF PLACES OF NON-ESSENTIAL BUSINESSES), the Businesses must take reasonable steps to stop the spread of COVID-19;

**WHEREAS** the Medical Officer of Health of the Eastern Ontario Health Unit, is of the opinion, upon reasonable and probable grounds, that:

- (a) There is an immediate risk of an outbreak of COVID-19 in the area served by the Eastern Ontario Health Unit;
- (b) COVID-19 presents a risk to the health of persons in the area served by the Eastern Ontario Health Unit; and
- (c) the requirements specified in this Order are necessary in order to decrease or eliminate the risk to health presented by COVID-19;

**WHEREAS** the *Health Protection and Promotion Act*, R.S.O. 1990, c. H.7 provides that an order may be directed to a class of persons; and

**WHEREAS** the Medical Officer of Health is of the opinion that delivery of notice of this Order to each member of a class of persons is likely to cause a delay that could significantly increase the risk to the health of any person;

**NOW THEREFORE**, I, Dr Paul Roumeliotis, Medical Officer of Health of the Eastern Ontario Health Unit, order you to take the following actions **effective 11:59PM on April 29, 2020:**

***Ensure Crowd Control:***

- If applicable, designate an employee to control the flow of customers, ensure physical distancing and discourage patrons from congregating; and
- Customers are to stay in their vehicles until it is their turn to be serviced.

***Implement Hygiene/Disinfectant Procedures:***

- Employees dealing directly with customers within a 2 meter range should wear an adequate mask if there is no physical barrier in place and practice adequate hand hygiene after servicing each customer by washing their hands with soap and water (or alcohol-based hand sanitizer) for at least 20 seconds;
- Encourage customers to use tapping when paying and establish a protocol to sanitize the keypad after each use if tapping is not used;
- If card transactions are not possible, cash transactions can be accepted provided the transaction time is limited and the cashier uses hand sanitizer immediately after handling money.
- Any extended conversations are to take place via the intercom only; and
- Behind the drive-through window, if more than one employee is required, employees must practice physical distancing of at least 2 meters.

***Screen and Train your Employees:***

- At the beginning of each workday or shift:
  - screen employees for COVID-19 symptoms, including the symptoms listed at <https://eohu.ca/en/covid/symptoms-and-treatment> (Note: this site should be consulted on a weekly basis for any updates);
  - employees who are sick or who have any COVID-19 symptoms must be sent home immediately;
- Employees who are sick or who have had any COVID-19 symptoms as outlined above shall not be allowed to return to work until 14 days after onset of symptoms or as directed by public health or with written confirmation from a doctor; and
- Offer training to employees:
  - Ensure they wash their hands often with soap and water (or alcohol-based hand sanitizer) for at least 20 seconds each time;
  - If you require that they use gloves, advise them not to touch their face and head; and
  - Remind employees to cough or sneeze into the bend of their arm.

***Implement Other Measures:***

- Provide signage as needed to remind customers of the importance of physical distancing and public health measures; and
- Follow the *Occupational Health and Safety Act*, R.S.O. 1990, c. O.1, and its regulations.

This Order comes into effect on the date/time indicated above and will remain in effect until further notice.

Every person to whom this Order is directed is entitled to a hearing by the Health Services Review and Appeal Board (the “**Board**”) if the person mails or delivers to the Medical Officer of Health and to the

Board, within fifteen days after a copy of the order is served on the person, notice in writing requiring a hearing. Notice to the Medical Officer of Health shall be mailed or delivered to: Dr. Paul Roumeliotis, Eastern Ontario Health Unit, 1000 Pitt Street, Cornwall, Ontario, K6J 5T1. Notice to the Board shall be mailed or delivered to: Health Services Review and Appeal Board, 151 Bloor Street West, 9<sup>th</sup> Floor, Toronto, Ontario, M5S 2T5 (telephone: 416-327-8512). Be advised that although a hearing may be requested, this Order takes effect immediately.

Inquiries regarding this Order shall be directed to the Eastern Ontario Health Unit at 613-933-1375, ext. 1201, or by fax at 613-938-9707.

**Failure to comply with this Order is an offence to which you are liable on conviction to a fine of not more than \$5000.00 for an individual or \$25,000.00 for a corporation for every day or part of a day on which the offence occurs or continues.**



---

Dr. Paul Roumeliotis  
Medical Officer of Health  
Eastern Ontario Health Unit